



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévus le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
291 King Street, 4th Floor
London ON N6B 1R8

Bureau régional de services de London
291, rue King, 4^{ème} étage
London ON N6B 1R8

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

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Date of inspection/Date de l'inspection March 24, 2011	Inspection No/ d'inspection 2011_112_8537_24Mar082558	Type of Inspection/Genre d'inspection L-00140 Complaint
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Licensee/Titulaire
St. Joseph's Health Care, 268 Grosvenor St., PO Box 5777, London ON N6A 1Y1

Long-Term Care Home/Foyer de soins de longue durée
St. Joseph's Health Care Centre for Long Term Care – Marion Villa, 200 College Ave.,
PO Boz 5777, London ON N6A 1Y1

Name of Inspector/Nom de l'inspecteur
Carole Alexander #112

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection related to allegations of care provisions not to be in keeping with Resident's Bill of Rights

During the course of the inspection, the inspector spoke with a resident, resident substitute decision maker, a Registered Nurse, Social Worker and a Personal Support Worker.

During the course of the inspection, the inspector reviewed a clinical record and made visual observations for care provisions.

The following Inspection Protocols were used in part or in whole during this inspection:
Personal Support Services

There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.

Title: Date:

Date of Report: March 30, 2011