

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District
33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: April 1, 2026

Inspection Number: 2026-1128-0002

Inspection Type:
Proactive Compliance Inspection

Licensee: Mariann Nursing Home and Residence

Long Term Care Home and City: Mariann Home, Richmond Hill

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 26-27, 30-31, 2026 and April 1, 2026

The following intake(s) were inspected:
□ -Proactive Compliance Inspection

The following **Inspection Protocols** were used during this inspection:

Contenance Care
Housekeeping, Laundry and Maintenance Services

INSPECTION RESULTS

WRITTEN NOTIFICATION: General requirements

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 34 (1) 3.

General requirements

s. 34 (1) Every licensee of a long-term care home shall ensure that the following is complied with in respect of each of the organized programs required under sections 11 to 20 of the Act and each of the interdisciplinary programs required under section 53 of this Regulation:

3. The program must be evaluated and updated at least annually in accordance with

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evidence-based practices and, if there are none, in accordance with prevailing practices.

The Housekeeping and Laundry Program was not evaluated in 2023 and 2024, despite the requirement for an annual review and updates based on evidence-based or prevailing practices.

Sources: Review of Housekeeping and Laundry Program and Interview with DOC.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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