

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District

33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: February 19, 2025

Inspection Number: 2025-1408-0002

Inspection Type:

Other

Licensee: Markhaven, Inc.

Long Term Care Home and City: Markhaven, Markham

INSPECTION SUMMARY

The inspection occurred offsite on the following date(s): February 14, 2025

The following intake(s) were inspected:

- Outstanding Emergency Planning Annual Attestation

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

INSPECTION RESULTS

WRITTEN NOTIFICATION: Attestation

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 270 (3)

Attestation

s. 270 (3) The licensee shall ensure that the attestation is submitted annually to the Director.

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The licensee has failed to ensure the home's annual Emergency Planning Attestation form was submitted to the Director prior to December 31, 2024.

Review of the LTC.Info@ontario.ca mailbox by the Ministry of Long-Term Care Inspection Branch (MLTCIB) indicated no record of the home's annual Emergency Planning Attestation Form submission for the year 2024. A staff indicated the required form was submitted prior to the due date in December 2024, however they were unable to provide the original signed form and the proof of the date and time of the email which was sent due to technical issues.

Sources: Email communication records with staff.