

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

**Inspection Report Under the
Fixing Long-Term Care Act, 2021****Central East District**

33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report**Report Issue Date:** December 17, 2025**Inspection Number:** 2025-1408-0008**Inspection Type:**

Complaint
Critical Incident

Licensee: Markhaven, Inc.**Long Term Care Home and City:** Markhaven, Markham**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): December 12, 16, and 17, 2025

The following intake(s) were inspected:

- One intake related to an allegation of financial abuse
- One intake related to a complaint of residents' bill of rights

The following **Inspection Protocols** were used during this inspection:

Prevention of Abuse and Neglect
Reporting and Complaints
Residents' Rights and Choices

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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