

Public Report

Report Issue Date: December 17, 2025

Inspection Number: 2025-1408-0008

Inspection Type:

Complaint

Critical Incident

Licensee: Markhaven, Inc.

Long Term Care Home and City: Markhaven, Markham

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 12, 16, and 17, 2025

The following intake(s) were inspected:

- One intake related to an allegation of financial abuse
- One intake related to a complaint of residents' bill of rights

The following **Inspection Protocols** were used during this inspection:

Prevention of Abuse and Neglect
Reporting and Complaints
Residents' Rights and Choices

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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