



**Ministry of Health and  
Long-Term Care**  
**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**  
**Rapport d'inspection  
prévu le Loi de 2007 les  
foyers de soins de longue**

**Health System Accountability and Performance  
Division**

**Performance Improvement and Compliance Branch**  
**Division de la responsabilisation et de la  
performance du système de santé**  
**Direction de l'amélioration de la performance et de la  
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Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'Inspection	Type of Inspection/Genre d'inspection
Aug 4, 2011	2011_024137_0029	Critical Incident

**Licensee/Titulaire de permis**

**CORPORATION OF THE COUNTY OF LAMBTON**  
**789 Broadway Street, WYOMING, ON, N0N-1T0**

**Long-Term Care Home/Foyer de soins de longue durée**

**MARSHALL GOWLAND MANOR**  
**749 DEVINE STREET, SARNIA, ON, N7T-1X3**

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

**MARIAN MACDONALD (137)**

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Critical Incident inspection.

During the course of the inspection, the inspector(s) spoke with Resident Manager, Resident Care Supervisor, two Registered Staff, three Personal Support Workers and resident.

During the course of the inspection, the inspector(s) reviewed residents' clinical records, Responsive Behaviours Policy, Resident Abuse Policy, staff education/training records related to Responsive Behaviours and Abuse, internal investigative reports, toured the home area and observed resident.

The following Inspection Protocols were used in part or in whole during this inspection:

**Responsive Behaviours**

There are no findings of Non-Compliance as a result of this inspection.

**NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**

<b>Definitions</b>  WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	<b>Définitions</b>  WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
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Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 5th day of August, 2011

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

A handwritten signature in black ink, appearing to read "Marianne L. MacDonald".