

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: September 10, 2025
Inspection Number: 2025-1608-0004
Inspection Type: Complaint Critical Incident
Licensee: The Corporation of the County of Lambton
Long Term Care Home and City: Marshall Gowland Manor, Sarnia

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 3, 4, 5, 8, 9, 10, 2025

The following intake(s) were inspected:

- CIS M613-000022-25 related to prevention of abuse and neglect
- CIS M613-000025-25 related to allegations of improper care of a resident
- CIS M613-000027-25 related to a fall of resident
- Complaint related to allegations of improper care and neglect of a resident

The following **Inspection Protocols** were used during this inspection:

- Responsive Behaviours
- Prevention of Abuse and Neglect
- Falls Prevention and Management

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.