

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District
159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Public Report

Report Issue Date: September 12, 2025

Inspection Number: 2025-1271-0005

Inspection Type:

Complaint
Critical Incident

Licensee: The Ontario-Finnish Resthome Association

Long Term Care Home and City: Mauno Kaihla Koti, Sault Ste. Marie

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 9-12, 2025.

The following intake(s) were inspected:

- One intake related to a failure of the call bell system; and,
- two complaints regarding improper care of a resident.

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home
Residents' Rights and Choices

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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