

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Public Report

**Report Issue Date:** February 12, 2026

**Inspection Number:** 2026-1497-0001

**Inspection Type:**

Critical Incident  
Follow up

**Licensee:** Maxville Manor

**Long Term Care Home and City:** Maxville Manor, Maxville

## INSPECTION SUMMARY

The inspection occurred on the following date(s): February 3, 4, 5, 6, 10, 11, 12, 2026.

The following intake(s) were inspected:

- Intake: #00165439 - related to the fall of a resident which resulted in injury; and,
- Intake: #00166060 - related to a follow-up regarding safe storage of medications in the home.

### Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #002 from Inspection #2025-1497-0008 related to O. Reg. 246/22, s. 138 (1) (a) (ii)

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The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management  
Medication Management  
Falls Prevention and Management

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Required programs

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 53 (1) 1.**

Required programs

s. 53 (1) Every licensee of a long-term care home shall ensure that the following interdisciplinary programs are developed and implemented in the home:

1. A falls prevention and management program to reduce the incidence of falls and the risk of injury.

Relevant policies were not complied with when a post-fall huddle was not completed each time a resident fell on two separate dates. On one date, the head injury routine was also not completed at the required frequencies.

Sources: relevant resident health care records, relevant policies of the licensee; and, interviews with a registered practical nurse (RPN).

### WRITTEN NOTIFICATION: Plan of care

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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**Non-compliance with: FLTCA, 2021, s. 6 (1) (a)**

Plan of care

s. 6 (1) Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out,

(a) the planned care for the resident;

A resident's written plan of care did not set out the planned care for the resident, with regards to the treatment and monitoring of the resident's skin condition.

Sources: relevant resident health care records, including progress notes, care plan and treatment administration records; relevant policies of the licensee; and interviews registered nursing staff.