

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District
5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Public Report

Report Issue Date: April 1, 2026

Inspection Number: 2026-1058-0003

Inspection Type:
Proactive Compliance Inspection

Licensee: Schlegel Villages Inc.

Long Term Care Home and City: Maynard Nursing Home, Toronto

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 26, 27, 30, 2026 and April 1, 2026

The inspection occurred offsite on the following date(s): March 31, 2026

The following intake(s) were inspected:

- Intake: #00174303 - Proactive Compliance Inspection

The following **Inspection Protocols** were used during this inspection:

Housekeeping, Laundry and Maintenance Services
Food, Nutrition and Hydration

INSPECTION RESULTS

WRITTEN NOTIFICATION: Accommodation Services

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 19 (2) (c)

Accommodation services

s. 19 (2) Every licensee of a long-term care home shall ensure that,

(c) the home, furnishings and equipment are maintained in a safe condition and in a good state of repair.

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The home was not kept in a good state of repair as evidenced by broken ceiling tiles, a missing overhead light cover, a loose grab bar in a resident bathroom, and a loose radiator in a resident bathroom.

Sources: observations, interview with a Registered Practical Nurse (RPN) and the Environmental Service Manager (ESM).

WRITTEN NOTIFICATION: Maintenance Services

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 96 (2) (a)

Maintenance services

s. 96 (2) The licensee shall ensure that procedures are developed and implemented to ensure that,

(a) electrical and non-electrical equipment, including mechanical lifts, are kept in good repair, and maintained and cleaned at a level that meets manufacturer specifications, at a minimum;

Daily routine preventative maintenance of devices were not completed on multiple dates.

Several staff acknowledged that they were required to document their inspection of these devices prior to use.

Sources: record reviews; interviews with staff members.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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