

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

**Public Report**

**Report Issue Date:** May 20, 2025

**Inspection Number:** 2025-1571-0003

**Inspection Type:**

Critical Incident  
Follow up

**Licensee:** The Corporation of the County of Prince Edward

**Long Term Care Home and City:** H.J. McFarland Memorial Home, Picton

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): May 13 - 16, 20, 2025

The following intake(s) were inspected:

- Intake: #00141517 - Follow-up #: 1 - Related to O. Reg. 246/22 - s. 59 Altercation and other interactions.
- Intake: #00141956 - Follow-up #: 2 - Related to FLTCA, 2021 - s. 25 (1) Policy to promote zero tolerance.
- Intake: #00144988 - M556-000018-25- Alleged resident to resident abuse.
- Intake: #00145882 - M556-000020-25 - Alleged staff to resident abuse.

**Previously Issued Compliance Order(s)**

The following previously issued Compliance Order(s) were found to be in compliance:

- Order #001 from Inspection #2025-1571-0002 related to O. Reg. 246/22, s. 59
- Order #002 from Inspection #2024-1571-0007 related to FLTCA, 2021, s. 25 (1)

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The following **Inspection Protocols** were used during this inspection:

Responsive Behaviours  
Prevention of Abuse and Neglect  
Staffing, Training and Care Standards

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Reporting Certain matters to Director

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: FLTCA, 2021, s. 28 (1) 2.**

Reporting certain matters to Director

s. 28 (1) A person who has reasonable grounds to suspect that any of the following has occurred or may occur shall immediately report the suspicion and the information upon which it is based to the Director:

2. Abuse of a resident by anyone or neglect of a resident by the licensee or staff that resulted in harm or a risk of harm to the resident.

The licensee has failed to ensure that on a specified date in April an alleged incident of staff to resident abuse towards a resident was immediately reported to the Director. The incident occurred on a specified date and was not reported to the Director until the following day.

**Sources:**

Review of a resident health care record, record review of the Critical incident, review of the LTCH investigation notes related to the incident, and interview with staff.

### WRITTEN NOTIFICATION: Plan of Care

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NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 29 (3) 5.**

Plan of care

s. 29 (3) A plan of care must be based on, at a minimum, interdisciplinary assessment of the following with respect to the resident:

5. Mood and behaviour patterns, including wandering, any identified responsive behaviours, any potential behavioural triggers and variations in resident functioning at different times of the day.

The licensee has failed to ensure that a resident's plan of care was based on an interdisciplinary assessment of their responsive behaviours. The resident was identified as having ongoing responsive behaviors, specifically related to resistance to care and verbal and physically aggressive behaviors towards staff and co-residents. The resident's plan of care did not provide staff with behavioural strategies, triggers and interventions.

**Sources:**

Resident care plan, interviews with staff.

**NOTICE OF RE-INSPECTION FEE** Pursuant to section 348 of O. Reg. 246/22 of the Fixing Long-Term Care Act, 2021, the licensee is subject to a re-inspection fee of \$500.00 to be paid within 30 days from the date of the invoice.

A re-inspection fee applies since this is, at minimum, the second follow-up inspection to determine compliance with the following Compliance Order(s) under s. 155 of the FLTCA, 2021, and/or s. 153 of the LTCHA, 2007.

Follow up #2 for FLTCH 2021 s. 25(1)

Licensees must not pay a Re-Inspection Fee from a resident-care funding envelope provided by the Ministry (i.e., Nursing and Personal Care (NPC); Program and Support Services (PSS); and Raw Food (RF)). By submitting a payment to the Minister

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of Finance, the licensee is attesting to using funds outside a resident-care funding envelope to pay the Re-Inspection Fee.

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