

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: April 2, 2026

Inspection Number: 2026-1571-0002

Inspection Type:

Complaint
Critical Incident

Licensee: The Corporation of the County of Prince Edward

Long Term Care Home and City: H.J. McFarland Memorial Home, Picton

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 26, 30-31, 2026 and April 1-2, 2026

The following intake(s) were inspected:

- Intake: #00172786 - CI #M556-000012-26 - Alleged improper/incompetent care of a resident related to mechanical lift
- Intake: #00172951 - Complaint related to resident care and transferring

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Prevention of Abuse and Neglect
Reporting and Complaints

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Duty of licensee to comply with plan

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (7)

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

A resident sustained an injury while being set up for a lift transfer by one Personal Support Worker (PSW). The resident's plan of care indicated that two persons were to provide constant supervision/physical assist with the lift/sling. During interviews, it was confirmed that two people should assist with the set up for the resident in preparation for the transfer.

Sources: A resident's progress notes and care plan in PointClickCare (PCC), the licensee's investigation notes, and interviews with a PSW, Registered Nurse (RN), and Director of Care (DOC).



**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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