

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: May 12, 2026

Inspection Number: 2026-1571-0003

Inspection Type:

Complaint
Critical Incident

Licensee: The Corporation of the County of Prince Edward

Long Term Care Home and City: H.J. McFarland Memorial Home, Picton

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 24, 28,-30, 2026 and May 1, 4,-8, 11, 12, 2026

The following intake(s) were inspected:

-Intake: #00175060 - CI #M556-000017-26; Intake: #00175613 - CI#M556-000021-26; Intake: #00177161 - CI #M556-000030-26 - Alleged improper/Incompetent treatment of a resident by staff.

-Intake: #00175432 - CI #556-000019-26; Intake: #00175980 - CI# M556-000023-26 - Fall of resident resulting in injury.

-Intake: #00175667 - CI #M556-000022-26 - Medication incident/adverse drug reaction for a resident.

-Intake: #00176729 - CI#M556-000024-26/M556-000025-26 - Alleged neglect of a resident by staff.

-Intake: #00176775 and Intake: #00176918 -- Complaint related to a residents care.

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The following **Inspection Protocols** were used during this inspection:

- Skin and Wound Prevention and Management
- Medication Management
- Prevention of Abuse and Neglect
- Reporting and Complaints
- Pain Management
- Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Plan of care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (7)

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

On a specified day in May, 2026, a resident in the Long-Term Care Home (LTCH) was observed by inspector to not have their specific falls intervention strategies provided for, as specified in the written plan of care.

Sources: Review of resident's care plan and Kardex task on Point Click Care (PCC), interviews with staff, and observations made by Inspector.

WRITTEN NOTIFICATION: Administration of drugs

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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Non-compliance with: O. Reg. 246/22, s. 140 (1)

Administration of drugs

s. 140 (1) Every licensee of a long-term care home shall ensure that no drug is used by or administered to a resident in the home unless the drug has been prescribed for the resident. O. Reg. 246/22, s. 140 (1).

A resident in the LTCH was prescribed a specific medication. On a day in April, 2026, the resident was administered a different medication, which was not prescribed for the resident.

Sources: Home and Pharmacy Medication Investigation, and interviews with staff and pharmacy provider

WRITTEN NOTIFICATION: Administration of drugs

NC #003 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 140 (2)

Administration of drugs

s. 140 (2) The licensee shall ensure that drugs are administered to residents in accordance with the directions for use specified by the prescriber. O. Reg. 246/22, s. 140 (2).

A resident in the LTCH was prescribed a medication for treatment of a specified condition. On a day in April, 2026, A medication error was discovered. It was confirmed during interviews that the resident experienced adverse effects during the course of medication error.

Sources: Resident's progress notes, and MARs; Medication Incident Investigation; Interviews with staff

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WRITTEN NOTIFICATION: Training and orientation program

NC #004 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 257 (1)

Training and orientation program

s. 257 (1) Every licensee of a long-term care home shall ensure that a training and orientation program for the home is developed and implemented to provide the training and orientation required under sections 82 and 83 of the Act.

The home's training and orientation program requires registered staff to complete 93 courses on their Surge online education platform. A staff member did not complete 76 of the 93 courses assigned in the Surge online orientation education platform.

Sources: Staff members education status report 2026 from Surge Learning, the home's orientation required courses document and interviews with management