

Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act, 2007 Ministère de la Santé et des Soins de longue durée

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division Performance Improvement and Compliance Branch Division de la responsabilisation et de la performance du système de santé Direction de l'amélioration de la performance et de la

conformité

Hamilton Service Area Office 119 King Street West, 11th Floor HAMILTON, ON, L8P-4Y7 Telephone: (905) 546-8294 Facsimile: (905) 546-8255 Bureau régional de services de Hamilton 119, rue King Ouest, 11iém étage HAMILTON, ON, L8P-4Y7 Téléphone: (905) 546-8294 Télécopieur: (905) 546-8255

Public Copy/Copie du public

Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
Jan 19, 20, 2012	2012_025168_0001	Complaint
Licensee/Titulaire de permis	- 10 and free free free free free free free fre	
THE REGIONAL MUNICIPALITY OF 2201 ST. DAVID'S ROAD, THOROLD Long-Term Care Home/Foyer de so	, ON, L2V-4T7	
THE MEADOWS OF DORCHESTER 6623 Kalar Road, NIAGARA FALLS, O	ON, L2H-2T3	
Name of Inspector(s)/Nom de l'insp	ecteur ou des inspecteurs	
LISA VINK (168)		
la de la companya de	spection Summary/Résumé de l'inspe	ection

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care, Registered Practical Nurse, Day Program Staff and the Senior Support Officer.

This inspection is related to log number H-000097-12

During the course of the inspection, the inspector(s) reviewed the residents clinical record and conducted interviews with staff.

Two full-time, front line, staff who were responsible for the care of the resident were interviewed as part of this inspection. These interviews included discussions regarding: the residents cognitive status, care and services provided, known behaviours and triggers for the identified resident, as well as determined staff knowledge of the homes abuse policy.

A telephone interview was conducted with the Senior Support Officer, which included reviewing an audio recording of a resident interview conducted in 2012.

The following Inspection Protocols were used during this inspection:

Prevention of Abuse, Neglect and Retaliation



Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act, 2007 Ministère de la Santé et des Soins de longue durée

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

There are no findings of Non-Compliance as a result of this inspection.

Legend	Legendé
CO – Compliance Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Alguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1)	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 20th day of January, 2012

Signature of Inspector(s)/Signature de l'inspecteur ou des insp	ecteurs
heri	