



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévues le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de  
longue durée**


Division de la responsabilisation et de la performance du  
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Date of inspection/Date de l'inspection March 25, 2011	Inspection No/ d'inspection 2011-112-1030-17Jan081540	Type of Inspection/Genre d'inspection L-00432 Critical Incident
Licensee/Titulaire Middlesex Terrace Limited, 284 Central Ave., London, ON N6B 2C8		
Long-Term Care Home/Foyer de soins de longue durée Middlesex Terrace, 2094 Gideon Drive, R.R. # 1 Delaware, ON N0L 1E0		
Name of Inspector(s)/Nom de l'inspecteur(s) Carole Alexander # 112		
<b>Inspection Summary/Sommaire d'inspection</b>		
<p>The purpose of this inspection was to conduct a Critical Incident inspection relating to an allegation of verbal abuse.</p> <p>During the course of the inspection, the inspector spoke with the Administrator and a resident.</p> <p>During the course of the inspection, the inspector reviewed the critical incident, the home's internal investigation, abuse and complaint policies and procedures, and staff in-service education.</p> <p>The Inspection Protocol used in part or in whole during this inspection: Prevention of Abuse, Neglect and Retaliation</p> <p><input checked="" type="checkbox"/> There are no findings of Non-Compliance as a result of this inspection.</p>		

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title: _____ Date: _____	 Date of Report: March 30, 2011