



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

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**Public Copy/Copie du public**

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<b>Report Date(s) / Date(s) du rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Aug 23, 2017	2017_538144_0033	016586-17	Resident Quality Inspection

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**Licensee/Titulaire de permis**

MIDDLESEX TERRACE LIMITED  
284 CENTRAL AVENUE LONDON ON N6B 2C8

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**Long-Term Care Home/Foyer de soins de longue durée**

MIDDLESEX TERRACE  
2094 GIDEON DRIVE R.R. #1 DELAWARE ON N0L 1E0

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

CAROLEE MILLINER (144), DEBRA CHURCHER (670), NANCY SINCLAIR (537)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Resident Quality Inspection.**

**This inspection was conducted on the following date(s): July 31, August 1 and 2, 2017.**

**The following intake was completed within the RQI:  
Log 009366-17 Follow-up related to bed rails.**

**During the course of the inspection, the inspector(s) spoke with residents and families, the President of the Resident Council, the Administrator, Registered Dietitian, one Registered Nurse, eight Registered Practical Nurses, six Personal Support Workers and one Dietary Aide.**

**The Inspectors toured the home, observed medication administration, one medication storage area, recreation activities, reviewed resident clinical records, relevant policies and procedures, the provision of resident care, resident-staff interactions, posting of required information and observed the general cleanliness of the home.**

**The following Inspection Protocols were used during this inspection:**

**Continance Care and Bowel Management  
Falls Prevention  
Family Council  
Infection Prevention and Control  
Medication  
Minimizing of Restraining  
Nutrition and Hydration  
Residents' Council  
Safe and Secure Home  
Skin and Wound Care**

**During the course of this inspection, Non-Compliances were issued.**

**1 WN(s)**

**1 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 15. (1)	CO #001	2016_254610_0006		144

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend

- WN – Written Notification
- VPC – Voluntary Plan of Correction
- DR – Director Referral
- CO – Compliance Order
- WAO – Work and Activity Order

Legendé

- WN – Avis écrit
- VPC – Plan de redressement volontaire
- DR – Aiguillage au directeur
- CO – Ordre de conformité
- WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



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**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 49. Falls prevention and management**

**Specifically failed to comply with the following:**

**s. 49. (2) Every licensee of a long-term care home shall ensure that when a resident has fallen, the resident is assessed and that where the condition or circumstances of the resident require, a post-fall assessment is conducted using a clinically appropriate assessment instrument that is specifically designed for falls. O. Reg. 79/10, s. 49 (2).**

**Findings/Faits saillants :**



1. The licensee failed to ensure that when a resident had fallen, the resident had been assessed and, if required, a post-fall assessment conducted using a clinically appropriate assessment instrument that is specifically designed for falls.

One resident's clinical record stated that they had a fall on an identified date. The Inspector was unable to locate a post fall risk assessment in the clinical record related to this fall.

The home's policy Fall Prevention Program-Fall Risk Assessment Policy Section 3.1 stated in part:

Each resident will receive an interdisciplinary fall risk assessment within twenty four hours of admission, readmission or return from leave of absence over 24 hours, following a fall, quarterly and with a significant change of condition.

One Nurse Manager acknowledged that there was no post fall risk assessment completed for the above resident's fall and also acknowledged that the expectation of the home would be that a fall risk assessment would be completed with every resident fall in the home.

The Administrator stated that it would be the expectation of the home that any resident that had fallen would receive a fall risk assessment.

The licensee failed to ensure that when one resident had fallen, a post fall assessment was conducted using a clinically appropriate assessment instrument that was specifically designed for falls.

The severity of this issue was determined to be level 2 as there was minimal harm or potential for actual harm. The scope was isolated during the course of this inspection. There was no compliance history of related non-compliance. [s. 49. (2)]



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***Additional Required Actions:***

***VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that when the resident has fallen, the resident is assessed and, if required, a post-fall assessment been conducted using a clinically appropriate assessment instrument that is specifically designed for falls, to be implemented voluntarily.***

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Issued on this 24th day of August, 2017

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**