

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District
130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: March 10, 2026

Inspection Number: 2026-1025-0002

Inspection Type:
Proactive Compliance Inspection

Licensee: Omni Quality Living (Southwest) Limited Partnership by its general partner
Omni Quality Living (Southwest) GP Ltd.

Long Term Care Home and City: Middlesex Terrace, Delaware

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 4, 5, 6, 9, 10, 2026

The following intake(s) were inspected:

- Intake: #00172201 - Custom Proactive Inspection (c-PCI)

The following **Inspection Protocols** were used during this inspection:

Food, Nutrition and Hydration

INSPECTION RESULTS

WRITTEN NOTIFICATION: Dining and snack service

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 79 (1) 8.

Dining and snack service

s. 79 (1) Every licensee of a long-term care home shall ensure that the home has a dining and snack service that includes, at a minimum, the following elements:

8. Providing residents with any eating aids, assistive devices, personal assistance and encouragement required to safely eat and drink as comfortably and independently as possible.

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During a meal observation in the dining room:

- A) A resident was not provided with their assistive devices as per their plan of care.
- B) Another resident was assisted by a staff member without their assistive devices as per their plan of care.

Sources: Meal observation, Residents' care plan.