



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des
Soins de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Health System Accountability and
Performance Division
Performance Improvement and
Compliance Branch**

**Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la
performance et de la conformité**

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Report Date(s) / Date(s) du apport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Aug 4, 2015	2015_189120_0058	H- 001237/2375/2376/237 7/2380-15	Follow up

Licensee/Titulaire de permis

RYKKA CARE CENTRES LP
50 SAMOR ROAD SUITE 205 TORONTO ON M6A 1J6

Long-Term Care Home/Foyer de soins de longue durée

COOKSVILLE CARE CENTRE
55 THE QUEENSWAY WEST MISSISSAUGA ON L5B 1B5

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

BERNADETTE SUSNIK (120)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): July 21, 2015

An inspection (2013-189120-0052) was previously conducted on July 10, 2013 and an Order issued related to a failure to provide a generator to operate all essential services during a power outage lasting more than 3 hours. The licensee's previous contract with a generator supplier was subject to various conditions to acquire a generator and did not recognize that the home was a priority to receive one. The Order (#002) was issued again in 2014 during an inspection (2014-278539-0013) on May 26, 2014. For this follow-up visit, the Order (#002) was cleared as the licensee negotiated improved terms with the supplier and no power loss lasting more than 3 hours was reported by the licensee since July 2013. A full evaluation to determine if a generator could be delivered within 3 hours could not be completed.

Previous inspections were conducted on May 26, 2014 and January 26, 2015 and Orders #002, 003, 004, 007 issued related to dining and snack service and food production. For this follow-up visit, all listed Orders were cleared based on improved processes.

During the course of the inspection, the inspector(s) spoke with the Administrator, Food Services Supervisor, dietary aides, personal support workers and maintenance person. Toured the kitchen, all dining rooms and serveries, reviewed food temperatures during the lunch time meal, observed meals being plated and served according to the diet list and posted menu, observed the afternoon snack pass and snack diet list, reviewed staff education attendance records for various dietary processes and reviewed various dietary audits developed to monitor dietary processes.

The following Inspection Protocols were used during this inspection:

**Dining Observation
Safe and Secure Home**



During the course of this inspection, Non-Compliances were not issued.

0 WN(s)
0 VPC(s)
0 CO(s)
0 DR(s)
0 WAO(s)

The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 19. (4)	CO #002	2014_278539_0013		120
O.Reg 79/10 s. 72. (2)	CO #003	2015_191107_0001		120
O.Reg 79/10 s. 72. (2)	CO #004	2015_191107_0001		120
O.Reg 79/10 s. 72. (3)	CO #007	2015_191107_0001		120
O.Reg 79/10 s. 73. (1)	CO #002	2015_191107_0001		120



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 4th day of August, 2015

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.