

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District
119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Original Public Report

Report Issue Date: June 30, 2023	
Inspection Number: 2023-1032-0007	
Inspection Type: Follow up Critical Incident System	
Licensee: Mississauga Long Term Care Facility Inc.	
Long Term Care Home and City: Mississauga Long Term Care Facility, Mississauga	
Lead Inspector Emmy Hartmann (748)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 21, 23, 26-27, 2023.

The following intake(s) were inspected:

- Intake #00022308 was a follow-up to compliance order #001 to Ontario Regulation s.24 (2)(3)(4)(5) for air temperatures under inspection #2022_1032_0002.
- Intake #00084850, CIS #1078-000005-23 was related to Falls Prevention and Management.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2022_1032_0002 related to Air Temperatures, inspected by Emmy Hartmann (748).

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The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home
Infection Prevention and Control
Falls Prevention and Management

INSPECTION RESULTS

Non-Compliance Remedied

Non-compliance was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

O. Reg. 246/22, s. 23 (2) (e)

The licensee has failed to ensure that the heat related illness prevention and management plan must, at a minimum, include a protocol for appropriately communicating the heat related illness prevention and management plan to residents, staff, volunteers, substitute decision-makers, visitors, the Residents' Council of the home, the Family Council of the home, if any, and others where appropriate.

Rationale and Summary

A review of the home's heat related illness prevention and management plan revealed that it did not include a protocol for communicating the heat related illness prevention and management plan to residents, staff, volunteers, substitute decision-makers, visitors, the Residents' Council of the home, the Family Council of the home, if any, and others where appropriate.

The DOC verified that the plan did not include a communication protocol and immediately provided a written protocol which will be added to the heat related illness prevention and management plan.

Sources: Review of heat related illness prevention and management plan; interview with DOC.

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WRITTEN NOTIFICATION: Plan of Care

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (1) (a)

The licensee has failed to ensure that there was a written plan of care for the planned care for a resident's falls risk.

Rationale and Summary

The resident had a fall and was sent to the hospital with an injury.

The resident's latest falls risk assessment prior to the fall identified that they were very high risk for falls. In review of the care plan, the resident did not have a written plan for falls until after the resident had fallen and sustained an injury.

There was a risk that the interventions related to falls was not provided by staff when there was no written plan for the care to provide for the resident.

Sources: A resident's care plan, assessments, progress notes; interview with Administrator.

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NOTICE OF RE-INSPECTION FEE

Pursuant to section 348 of O. Reg. 246/22 of the Fixing Long-Term Care Act, 2021, the licensee is subject to a re-inspection fee of \$500.00 to be paid within 30 days from the date of the invoice.

A re-inspection fee applies since this is, at minimum, the second follow-up inspection to determine compliance with the following Compliance Order(s) under s. 155 of the FLTCA, 2021, and/or s. 153 of the LTCHA, 2007.

Order #001 of Inspection #2022_1032_0002 in which the order had not been previously complied.

Licensees must not pay a Re-Inspection Fee from a resident-care funding envelope provided by the Ministry [i.e., Nursing and Personal Care (NPC); Program and Support Services (PSS); and Raw Food (RF)]. By submitting a payment to the Minister of Finance, the licensee is attesting to using funds outside a resident-care funding envelope to pay the Re-Inspection Fee.