

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District
119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: September 24, 2025

Inspection Number: 2025-1032-0002

Inspection Type:
Critical Incident

Licensee: Mississauga Long Term Care Facility Inc.

Long Term Care Home and City: Mississauga Long Term Care Facility,
Mississauga

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 18-19, 22-24, 2025

The following intake was inspected:

- Intake: #00151952 - Critical Incident (CI) #1078-000007-25 - Safe and Secure Home

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

INSPECTION RESULTS

WRITTEN NOTIFICATION: Pain management

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 57 (1) 1.

Pain management

s. 57 (1) The pain management program must, at a minimum, provide for the following:

1. Communication and assessment methods for residents who are unable to communicate their pain or who are cognitively impaired.

The licensee has failed to implement the pain assessment methods for a resident, who

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was unable to communicate their pain.

In accordance with O. Reg 246/22, s. 11 (1) (b), the licensee is required to ensure that written policies developed for pain management were complied with. Specifically, the home's pain management program indicated the home was to complete the PAINED or Abbey Pain to assess pain in nonverbal residents, which did not occur for the involved resident.

The resident had a wound identified on a date in 2025; however, no pain assessment was conducted until days later, which indicated pain was experienced.

Sources: Critical Incident Report, The LTCH's Pain Management Program, last updated May 2024, The LTCH's investigation notes, resident's clinical records, interviews with staff.