



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des Soins  
de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection prévue  
sous la Loi de 2007 sur les foyers  
de soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

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**Public Copy/Copie du public**

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Nov 27, 2018	2018_514566_0014	007907-17, 009340- 17, 021758-17	Critical Incident System

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**Licensee/Titulaire de permis**

Mon Sheong Foundation  
36 D'Arcy Street TORONTO ON M5T 1J7

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**Long-Term Care Home/Foyer de soins de longue durée**

Mon Sheong Home for the Aged  
36 D'Arcy Street TORONTO ON M5T 1J7

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

ARIEL JONES (566)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): November 15, 19, 20, 21, 22, and 25 (off-site), 2018.**

**The following Critical Incident System (CIS) inspections were conducted during this inspection:**

**Log #007907-17 / CIS #C543-000009-17 and Log #009340-17 / CIS #C543-000012-17 (related to falls prevention and management), and  
Log #021758-17 / CIS #C543-000017-17 (related to responsive behaviours).**

**During the course of the inspection, the inspector(s) spoke with the Director of Resident Care (DORC), registered nursing staff (RN/RPN), personal support workers (PSW), and a private caregiver.**

**During the course of the inspection, the inspector conducted observations of residents, provision of care, record review of residents' and home records, incident reports, and staffing schedules.**

**The following Inspection Protocols were used during this inspection:**

**Falls Prevention**

**Responsive Behaviours**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 27th day of November, 2018

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**



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**Original report signed by the inspector.**