

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Toronto District**  
5700 Yonge Street, 5th Floor  
Toronto, ON, M2M 4K5  
Telephone: (866) 311-8002  
torontodistrict.mlhc@ontario.ca

**Original Public Report**

<b>Report Issue Date:</b> February 1, 2023	
<b>Inspection Number:</b> 2023-1499-0001	
<b>Inspection Type:</b> Critical Incident System	
<b>Licensee:</b> Mon Sheong Foundation	
<b>Long Term Care Home and City:</b> Mon Sheong Home for the Aged, Toronto	
<b>Lead Inspector</b> Manish Patel (740841)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Ryan Randhawa (741073)	

**INSPECTION SUMMARY**

<p>The Inspection occurred on the following date(s): January 23 - 27, 2023</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> <li>Intake: #00001533-[AH: IL-04289-AH/CI: 3002-000013-22] - Injury of unknown cause.</li> <li>Intake: #00012768-[AH: IL-06894-AH/CI: 3002-000016-22] - Fall resulting in injuries.</li> </ul>
---

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Falls Prevention and Management
- Infection Prevention and Control

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Toronto District  
5700 Yonge Street, 5th Floor  
Toronto, ON, M2M 4K5  
Telephone: (866) 311-8002  
torontodistrict.mlhc@ontario.ca

## INSPECTION RESULTS

### Non-Compliance Remedied

**Non-compliance** was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

**NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)**  
FLTCA, 2021, s. 184 (3)

The Licensee has failed to ensure that a policy directive that applied to the Long-Term Care Home (LTCH), the Minister's Directive: COVID-19 response measures for LTCHs, was complied with.

In accordance with the Directive, licensees were required to ensure that enhanced environmental cleaning and disinfection for surfaces as set out in the COVID 19 response measures document was followed.

The document required that the home follow Provincial Infectious Diseases Advisory Committee (PIDAC) best practices for environmental cleaning for prevention and control of infections in all health care settings. PIDAC indicated that a system should be in place to ensure efficacy of disinfectants over time, which should include review of expiration dates.

The home's General Cleaning & Disinfection policy states that expiry dates are checked and that all manufacturer instructions are followed.

On one resident home area, two containers of expired Preempt disinfectant wipes for cleaning surface areas were observed. The wipes expired in November 2022.

RN #107 verified that the wipes were used to clean resident related equipment, and that expired disinfecting products should not be used by staff.

The use of expired disinfecting wipes reduced the efficacy of environmental cleaning and the home's IPAC practices.

After RN #107 was informed, the expired disinfectant wipes were removed



**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Toronto District**

5700 Yonge Street, 5th Floor  
Toronto, ON, M2M 4K5  
Telephone: (866) 311-8002  
torontodistrict.mlhc@ontario.ca

**Sources:** Observations on January 24 and 25, 2022, review of Preempt disinfectant wipes and expiration date, Minister's Directive: COVID-19 Response Measures for LTCHs, effective August 30, 2022, PIDAC– Best Practices for Environmental Cleaning for Prevention and Control of Infections in All Health Care Settings, 3rd Edition; and interview with RN #107.

**Date Remedy Implemented:** January 25, 2023 [741073]