

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District
5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Original Public Report	
Report Issue Date: June 9, 2023	
Inspection Number: 2023-1499-0002	
Inspection Type: Complaint Critical Incident System	
Licensee: Mon Sheong Foundation	
Long Term Care Home and City: Mon Sheong Home for the Aged, Toronto	
Lead Inspector Adelfa Robles (723)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY
<p>The inspection occurred onsite on the following date(s): May 29-31, and June 1-2, 2023</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> • Intake: #00022705 – [Critical Incident (CI): 3002-000003-23] - related to fall with injury. • Intake: #00087394 – was a complaint related to nutrition and hydration. • Intake: #00088350 – [CI: 3002-000009-23] - related to improper transfer.

The following **Inspection Protocols** were used during this inspection:

- Falls Prevention and Management
- Food, Nutrition and Hydration
- Infection Prevention and Control
- Resident Care and Support Services
- Skin and Wound Prevention and Management

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INSPECTION RESULTS

WRITTEN NOTIFICATION: SKIN AND WOUND CARE

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (i)

The licensee has failed to ensure that when a resident exhibited altered skin integrity, the resident was assessed using a clinically appropriate assessment instrument specifically designed for skin and wound assessment.

Rationale and Summary

The home's policy indicated that residents with skin breakdown and/or wounds shall be assessed weekly using a required skin and wound assessment.

The home submitted a CI report when a resident sustained a skin injury.

Staff confirmed that the resident's skin injury was not assessed using the required assessment instrument. The home stated that staff were expected to complete a weekly skin and wound assessment using the required assessment instrument.

There was a risk for inappropriate and delayed treatment of a resident when their skin injury was not assessed using the required assessment instrument.

SOURCES: A resident's clinical records, Section 10: Skin and Wound Care Program Revised July 2022, CI #3002-000009-23 submitted on May 26, 2023 and staff interviews.

[723]