

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District
33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: October 7, 2025

Inspection Number: 2025-1381-0005

Inspection Type:
Complaint

Licensee: Mon Sheong Foundation

Long Term Care Home and City: Mon Sheong Richmond Hill Long Term Care
Centre, Richmond Hill

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 2, 3, 6, 7, 2025

The following intake(s) were inspected:

- A complaint related to a mobility aid.

The following **Inspection Protocols** were used during this inspection:

Residents' Rights and Choices

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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