

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

## Original Public Report

**Report Issue Date:** November 15, 2024

**Inspection Number:** 2024-1520-0005

**Inspection Type:**

Proactive Compliance Inspection

**Licensee:** St. Joseph's Health Care, London

**Long Term Care Home and City:** Mount Hope Centre for Long Term Care, London

## INSPECTION SUMMARY

The inspection occurred onsite on the following dates: November 5, 6, 7, 8, 12, 13, and 14, 2024

The following intake was inspected:

- Intake: #00130684 - Proactive Compliance Inspection (PCI)

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services  
Skin and Wound Prevention and Management  
Food, Nutrition and Hydration  
Residents' and Family Councils  
Medication Management  
Infection Prevention and Control  
Safe and Secure Home  
Prevention of Abuse and Neglect  
Quality Improvement  
Staffing, Training and Care Standards

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Residents' Rights and Choices  
Pain Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.