

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

## Public Report

**Report Issue Date:** July 4, 2025

**Inspection Number:** 2025-1520-0004

**Inspection Type:**

Critical Incident  
Follow up

**Licensee:** St. Joseph's Health Care, London

**Long Term Care Home and City:** Mount Hope Centre for Long Term Care, London

## INSPECTION SUMMARY

The inspection occurred onsite on the following dates: July 2, 3, and 4, 2025

The following intakes were inspected:

- Intake: #00146953 - Follow-up #: 1 - CO #002 related to FLTCA, 2021 - s. 28 (1) 4 with a Compliance Due Date of 2025-06-06 from inspection 2025-1520-0002.
- Intake: #00146954 - Follow-up #: 1 - CO #003 related to O. Reg. 246/22 - s. 105 with a Compliance Due Date of 2025-06-06 from inspection 2025-1520-0002.
- Intake: #00147564 - CIS # 596-000085-25 Related to Continence Care.

## Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #002 from Inspection #2025-1520-0002 related to FLTCA, 2021, s. 28 (1) 4.

Order #003 from Inspection #2025-1520-0002 related to O. Reg. 246/22, s. 105

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

The following **Inspection Protocols** were used during this inspection:

Contenance Care  
Prevention of Abuse and Neglect  
Reporting and Complaints

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.