

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: August 22, 2025

Inspection Number: 2025-1520-0005

Inspection Type:

Complaint
Critical Incident

Licensee: St. Joseph's Health Care, London

Long Term Care Home and City: Mount Hope Centre for Long Term Care, London

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 20, 21, 2025

The following intake(s) were inspected:

- Intake #00151870 Outbreak, Pathogen unknown. Finalized 14JUL25
- Intake #00154647 Misuse/misappropriation of resident money. Resident missing money.
- Intake #0015740 Complaint. Complainant has concerns related to pest control.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Safe and Secure Home
Prevention of Abuse and Neglect

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.