



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection sous la Loi de 2007 sur les foyers de soins de longue durée

Health System Accountability and Performance Division
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Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité

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Table with 4 columns: Report Date(s) / Date(s) du Rapport, Inspection No / No de l'inspection, Log # / Registre no, Type of Inspection / Genre d'inspection. Row 1: 2012_168202_0017, T-881-12, Complaint

Licensee/Titulaire de permis

HUNTSVILLE LONG TERM CARE CENTRE INC.
689 YONGE STREET, MIDLAND, ON, L4R-2E1

Long-Term Care Home/Foyer de soins de longue durée

MUSKOKA LANDING
65 ROGERS COVE DRIVE, HUNTSVILLE, ON, P1H-2L9

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

VALERIE JOHNSTON (202)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): November 14, 21, 22, 23, 2012

During the course of the inspection, the inspector(s) spoke with Administrator, Co-Director of Care, Food Services Supervisor, Head Cook, Restorative Care Coordinator, Registered Nursing Staff, Personal Support Workers

During the course of the inspection, the inspector(s) observed the provision of care to residents, observed meal services, reviewed clinical records, reviewed the planned approved menu for week #4

Refer to Log: T-881-12

The following Inspection Protocols were used during this inspection:
Dignity, Choice and Privacy
Nutrition and Hydration

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES	
Legend	Legendé
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités



Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 6. Plan of care

Specifically failed to comply with the following:

s. 6. (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan. 2007, c. 8, s. 6 (7).

Findings/Faits saillants :



1. The licensee failed to ensure that the care set out in the plan of care is provided to the resident as specified in the plan.[s.6.(7)]

Resident #004's plan of care directs staff to provide a regular diet with minced textured and pureed when necessary. On November 15, 2012 at 12:15 hours resident #004 was served whole crinkle cut fries. The planned approved minced textured menu for week #4 specifies that whole crinkle cut fries are to be served finely chopped. Resident #004 was not provided a minced textured diet as specified in the plan of care. [s.6.(7)]

2. Resident #003's plan of care directs staff to provide this resident with restricted energy minced textured diet. On November 14, 2012 at 12:15 hours resident #003 was served whole green peas and on November 15, 2012 at 12:15 hours resident #003 was served whole crinkle cut fries. The planned approved minced textured menu for week #4 specifies that whole green peas are to be minced and crinkle cut fries are to be served finely chopped. Resident #003 was not provided a minced textured diet as specified in the plan of care. [s.6.(7)]

3. Resident #002's plan of care directs staff to provide an angled fork and spoon during meals and this resident is not to be served bread buns. On November 14, 2012 at 12:15 hours, resident #002 was provided a sub sandwich which contained bread buns and was not provided an angled fork or spoon. On November 14, 2012 at 17:10 hours and November 15, 2012 at 12:15, resident #002 was not provided an angled fork or spoon as specified in the plan of care. [s.6.(7)]

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that the care set out in the plan of care is provided as specified in the plan, to be implemented voluntarily.



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Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée

Issued on this 23rd day of November, 2012

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

A handwritten signature in black ink, appearing to be "J. A. ...", written within a rectangular box.