



**Ministry of Health and  
Long-Term Care**  
**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**  
**Rapport d'inspection  
prévu le Loi de 2007 les  
foyers de soins de longue**

**Health System Accountability and Performance**

**Division**  
**Performance Improvement and Compliance Branch**  
**Division de la responsabilisation et de la  
performance du système de santé**  
**Direction de l'amélioration de la performance et de la  
conformité**

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**Public Copy/Copie du public**

| <b>Date(s) of inspection/Date(s) de<br/>l'inspection</b> | <b>Inspection No/ No de l'inspection</b> | <b>Type of Inspection/Genre<br/>d'inspection</b> |
|--|--|--|
| Sep 13, 2012   | 2012_027192_0044                         | Critical Incident                                |

**Licensee/Titulaire de permis**

RYKKA CARE CENTRES LP  
50 SAMOR ROAD, SUITE 205, TORONTO, ON, M6A-1J6

**Long-Term Care Home/Foyer de soins de longue durée**

ANSON PLACE CARE CENTRE  
85 Main Street North, Hagersville, ON, N0A-1H0

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

DEBORA SAVILLE (192)

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Critical Incident inspection.

During the course of the inspection, the inspector(s) spoke with the Administrator, Resident Assessment Instrument(RAI) Co-ordinator, Registered Practical Nurses, Personal Support Workers and residents related to H-001568-12.

During the course of the inspection, the inspector(s) reviewed medical records, observed the provision of care and staff interaction with residents.

The following Inspection Protocols were used during this inspection:

Prevention of Abuse, Neglect and Retaliation

Responsive Behaviours

There are no findings of Non-Compliance as a result of this inspection.

**NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**



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| Legend  | Legendé  |
|---|--|
| WN – Written Notification   | WN – Avis écrit  |
| VPC – Voluntary Plan of Correction  | VPC – Plan de redressement volontaire  |
| DR – Director Referral  | DR – Aiguillage au directeur   |
| CO – Compliance Order   | CO – Ordre de conformité   |
| WAO – Work and Activity Order   | WAO – Ordres : travaux et activités  |
| Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.) | Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD. |
| The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.   | Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.  |

Issued on this 13th day of September, 2012

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**