

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: November 25, 2024

Inspection Number: 2024-1517-0003

Inspection Type:

Complaint

Critical Incident

Licensee: North Renfrew Long-Term Care Services Inc.

Long Term Care Home and City: North Renfrew Long-Term Care Services, Deep River

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 20, 21, 22, 2024

The following intake(s) were inspected:

- Intake: #00130916 -Complainant related to resident care and services
- Intake: #00131726 -Related to improper/Incompetent treatment of a resident

The following Inspection Protocols were used during this inspection:

Skin and Wound Prevention and Management
Infection Prevention and Control
Prevention of Abuse and Neglect
Falls Prevention and Management

INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.