

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Amended Public Report Cover Sheet (A1)

Amended Report Issue Date: January 7, 2026
Original Report Issue Date: October 23, 2025
Inspection Number: 2025-1517-0003 (A1)
Inspection Type: Follow up
Licensee: North Renfrew Long-Term Care Services Inc.
Long Term Care Home and City: North Renfrew Long-Term Care Services, Deep River

AMENDED INSPECTION SUMMARY

This report has been amended to:
Correct the inspection report number associated with Compliance Order (CO) #001 in NC #001.

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Follow up

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Long Term Care Home and City: North Renfrew Long-Term Care Services, Deep River

AMENDED INSPECTION SUMMARY

This report has been amended to:

Correct the inspection report number associated with Compliance Order (CO) #001 in NC #001.

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 21 and 22, 2025.

The following intake(s) were inspected:

- Intake: #00145784 was follow up #1 to Compliance Order CO #001, issued April 23, 2025, in 2025-1517-0001, related to O. Reg 246/22, s. 268 (1), Emergency Plans, with an original Compliance Due Date (CDD) of July 17, 2025, and an extended CDD of October 3, 2025.

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Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found **NOT** to be in compliance:

Order #001 from Inspection #2025-1517-0001 related to O. Reg. 246/22, s. 268 (1).

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

AMENDED INSPECTION RESULTS

WRITTEN NOTIFICATION: Conditions of Licence

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 104 (4)

Conditions of licence

s. 104 (4) Every licensee shall comply with the conditions to which the licence is subject.

The licensee has failed to comply with Compliance Order (CO) #001 from Inspection #2025-1517-0001 served on April 23, 2025, with a compliance due date of October 3, 2025.

All requirements of the CO, including testing of specific emergency plans and training on the emergency plans, were not fully complied with.

Sources: Review of emergency plans and training data and interview with the

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Director of Care / Acting Administrator.

An Administrative Monetary Penalty (AMP) is being issued on this written notification AMP #001

NOTICE OF ADMINISTRATIVE MONETARY PENALTY (AMP)

The Licensee has failed to comply with FLTCA, 2021

**Notice of Administrative Monetary Penalty AMP #001
Related to Written Notification NC #001**

Pursuant to section 158 of the Fixing Long-Term Care Act, 2021, the licensee is required to pay an administrative penalty of \$1100.00, to be paid within 30 days from the date of the invoice.

In accordance with s. 349 (6) and (7) of O. Reg. 246/22, this administrative penalty is being issued for the licensee's failure to comply with an order under s. 155 of the Act.

Compliance History:

The licensee has failed to comply with Compliance Order (CO) #001 from Inspection #2025-1517-0001 served on April 23, 2025, with a compliance due date of October 3, 2025, therefore this AMP is being issued.

This is the first AMP that has been issued to the licensee for failing to comply with this requirement.

Invoice with payment information will be provided under a separate mailing after service of this notice.

Licensees must not pay an AMP from a resident-care funding envelope provided by

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the Ministry [i.e., Nursing and Personal Care (NPC); Program and Support Services (PSS); and Raw Food (RF)]. By submitting a payment to the Minister of Finance, the licensee is attesting to using funds outside a resident-care funding envelope to pay the AMP.