



**Inspection Report  
under the Long-Term  
Care Homes Act, 2007**

**Rapport d'inspection  
prévue le Loi de 2007  
les foyers de soins de  
longue durée**

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

Hamilton Service Area Office  
119 King Street West, 11<sup>th</sup> Floor  
Hamilton ON L8P 4Y7

Bureau régional de services de Hamilton  
119, rue King Ouest, 11<sup>ème</sup> étage  
Hamilton ON L8P 4Y7

**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
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<b>Date(s) of inspection/Date de l'inspection</b> July 21, 2010	<b>Inspection No/ d'inspection</b> 2010_123_9610_21Jul12308	<b>Type of Inspection/Genre d'inspection</b> Critical incident inspection H-00045-10
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**Licensee/Titulaire**  
The Regional Municipality of Niagara  
2201 St. Davis's Road  
Thorold ON L2V 4T7

**Long-Term Care Home/Foyer de soins de longue durée**  
  
Northland Pointe  
2 Fielden Avenue  
Port Colborne ON L3K 6G4

**Name of Inspector(s)/Nom de l'inspecteur(s)**  
Melody Gray

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a critical incident inspection.

During the course of the inspection, the inspector spoke with: The Administrator, the Director of Care, the RAI coordinator, and front line nursing staff.

During the course of the inspection, the inspector: Reviewed the resident's record

The following Inspection Protocols were used during this inspection:  
Responsive Behaviours

There are no findings of Non-Compliance as a result of this inspection.

**Inspector ID #:** 123

<b>Signature of Licensee or Representative of Licensee</b> Signature du Titulaire du représentant désigné	<b>Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.</b>
<b>Title:</b>	<b>Date:</b>
	<b>Date of Report: (if different from date(s) of inspection).</b> June 8/11