

Health System Accountability and Performance Division Performance Improvement and Compliance Branch Division de la responsabilisation et de la performance du système de santé

Direction de l'amélioration de la performance et de la

conformité

Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act, 2007

Toronto Service Area Office 55 St. Clair Avenue West, 8th Floor TORONTO, ON, M4V-2Y7 Telephone: (416) 325-9297 Facsimile: (416) 327-4486 Ministère de la Santé et des Soins de longue durée

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

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Type of Inspection/Genre d'inspection Inspection No/ No de l'inspection Date(s) of inspection/Date(s) de l'inspection Critical Incident 2011 080189 0005 Jun 29, Jul 6, 7, 22, 2011 Licensee/Titulaire de permis NORWOOD NURSING HOME LIMITED 122 TYNDALL AVENUE, TORONTO, ON, M6K-2E2 Long-Term Care Home/Foyer de soins de longue durée NORWOOD NURSING HOME 122 TYNDALL AVENUE, TORONTO, ON, M6K-2E2 Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs **NICOLE RANGER (189)** Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident inspection.

During the course of the inspection, the inspector(s) spoke with Acting Administrator, Director of Care, Registered Staff, Personal Support Workers

During the course of the inspection, the inspector(s) Conducted walk through of resident home area and common areas

Reviewed Medication policy

The following Inspection Protocols were used in part or in whole during this inspection: Responsive Behaviours

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES	
Definitions WN — Written Notification VPC — Voluntary Plan of Correction DR — Director Referral CO — Compliance Order WAO — Work and Activity Order	Définitions WN - Avis écrit VPC - Plan de redressement volontaire DR - Aiguillage au directeur CO - Ordre de conformité WAO - Ordres : travaux et activités



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Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du train paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 131. Administration of drugs Specifically failed to comply with the following subsections:

s. 131. (4) A member of the registered nursing staff may permit a staff member who is not otherwise permitted to administer a topical, if,

(a) the staff member has been trained by a member of the registered nursing staff in the administration of topicals;

(b) the member of the registered nursing staff who is permitting the administration is satisfied that the staff member can safely administer the topical; and

(c) the staff member who administers the topical does so under the supervision of the member of the registered nursing staff. O. Reg. 79/10, s. 131 (4).

Findings/Faits sayants:

Personal Support Workers administered prescribed topical creams to residents without any training or supervision to ensure they can safely administer the topicals.

Issued on this 22nd day of July, 2011

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs