

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

 Toronto Service Area Office
55 St. Clair Avenue West, 8th Floor
Toronto ON M4V 2Y7

 Bureau régional de services de Toronto
55, avenue St. Clair Ouest, 8^{ième} étage
Toronto, ON M4V 2Y7

**Ministère de la Santé et des Soins de
longue durée**

 Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

 Telephone: 416-325-9297
1-866-311-8002

 Téléphone: 416-325-9297
1-866-311-8002

Facsimile: 416-327-4486

Télécopieur: 416-327-4486

 Licensee Copy/Copie du Titulaire
 Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection November 2, 2010	Inspection No/ d'inspection 2010_113_2593_09Dec11347	Type of Inspection/Genre d'inspection Complaint – Log # T2038
---	--	---

Licensee/Titulaire Revera Long Term Care Inc., 55 Standish court, 8 th Floor, Mississauga, ON L5R 4B2
--

Long-Term Care Home/Foyer de soins de longue durée Oak Terrace, 291 Mississauga Street West, Orillia, ON L3V 3B9
--

Name of Inspector(s)/Nom de l'inspecteur(s) Jane Carruthers #113
--

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection regarding repair work on the elevator.

During the course of the inspection, the inspectors spoke with: Administrator and Environmental Service Manager.

During the course of the inspection, the inspectors: discussed the operational plan for the elevator repairs.

The following Inspection Protocols were used in part or in whole during this inspection:
Safe and Secure Home

There are no findings of Non-Compliance as a result of this inspection.



Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
 		
Title:	Date:	Date of Report: (if different from date(s) of inspection). December 21, 2010