

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District
159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Public Report

Report Issue Date: September 11, 2025

Inspection Number: 2025-1106-0004

Inspection Type:

Follow up

Licensee: CVH (NO. 11) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)

Long Term Care Home and City: Oak Terrace, Orillia

INSPECTION SUMMARY

The inspection occurred offsite on the following date(s): September 8, 9, 10, 11, 2025.

The following intake(s) were inspected:

- One intake related to follow up compliance order (CO) #001, O. Reg. 246/22 - s. 268 (4) 1. ix. pertaining to emergency plans - loss of power/essential service.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance: Order #001 from Inspection #2025-1106-0003 related to O. Reg. 246/22, s. 268 (4) 1. ix.

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of



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non-compliance.



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