

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Hamilton District**

119 King Street West, 11th Floor  
Hamilton, ON, L8P 4Y7  
Telephone: (800) 461-7137

## Public Report

**Report Issue Date:** August 19, 2025

**Inspection Number:** 2025-1167-0001

**Inspection Type:**

Critical Incident

**Licensee:** Maryban Holdings Ltd.

**Long Term Care Home and City:** Oakwood Park Lodge, Niagara Falls

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 15 and August 18-19, 2025

The following Critical Incident (CI) intake(s) were inspected:

- Intake: #00154116/CI #2661-000008-25 - related to Falls Prevention and Management

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: General requirements

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 34 (2)**

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General requirements

s. 34 (2) The licensee shall ensure that any actions taken with respect to a resident under a program, including assessments, reassessments, interventions and the resident's responses to interventions are documented.

The licensee has failed to ensure that a Falls Risk Assessment Tool (FRAT) was completed on a resident after they experienced a significant change in status.

On a specified date, a resident sustained a fall that resulted in injury. A FRAT assessment was initiated, but not completed by registered staff. The home's Falls Prevention and Management Program stated registered staff were to complete a fall risk assessment for any fall with serious injury, as appropriate. Staff confirmed that the FRAT assessment had not been completed.

**Sources:** Falls Prevention and Management Program policy; a resident's plan of care; CI #2661-000008-25; interviews with staff.