



Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act, 2007

Ministère de la Santé et des Soins de longue durée

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division Performance Improvement and Compliance Branch Division de la responsabilisation et de la performance du système de santé Direction de l'amélioration de la performance et de la conformité

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Table with 3 columns: Date(s) of inspection, Inspection No, Type of Inspection. Row 1: Mar 28, 29, Apr 2, 3, 10, May 9, 14, 23, 2012; 2012_122156_0009; Complaint

Licensee/Titulaire de permis

MARYBAN HOLDINGS LTD 3700 BILLINGS COURT, BURLINGTON, ON, L7N-3N6

Long-Term Care Home/Foyer de soins de longue durée

OAKWOOD PARK LODGE 6747 OAKWOOD DRIVE, NIAGARA FALLS, ON, L2E-6S5

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

CAROL POLCZ (156)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with Administrator, Director of Care (DOC), Assistant Director of Care (ADOC), Registered staff, Personal Support Workers (PSW's), residents, and family members.

During the course of the inspection, the inspector(s) observed meal service, reviewed clinical records and documentation, reviewed availability of slings, toured resident home areas.

This inspection is in relation to Log #H-002536-11

The following Inspection Protocols were used during this inspection:

Dining Observation

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES



<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Legendé</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.)</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 30. General requirements

Specifically failed to comply with the following subsections:

s. 30. (2) The licensee shall ensure that any actions taken with respect to a resident under a program, including assessments, reassessments, interventions and the resident's responses to interventions are documented. O. Reg. 79/10, s. 30 (2).

Findings/Faits saillants :

1. The licensee failed to ensure that any actions taken with respect to a resident under a program, including assessments, interventions and the resident's responses to interventions were documented. A review of the bath flowsheets indicated that not all residents had his/her baths documented twice a week. The flowsheet for resident #1 indicated that only one bath was documented during the weeks of January 1-7, Jan 8-14, Feb 15-21, Feb 22-28, 2012. The flowsheet for resident #2 indicated that only one bath was documented during the week of March 1-7, 2012. The flowsheet for resident #3 indicated that only one bath was documented during March 1-7, March 15-21, 2012. The flowsheet for resident #4 indicated that no bath was documented during the week of March 1-7, only one bath was documented the week of March 8-14, no bath was documented the week of March 15-21 and only one bath was documented the week of March 22-28, 2012. The flowsheet for resident #5 indicated that only one bath was documented the week of March 1-7, no bath was documented the week of March 8-14, only one bath was documented the week of March 15-21 and no bath was documented the week of March 22-28, 2012. The flowsheet for resident #6 indicated that no bath was documented for the week of March 1-7, only one bath was documented for the week of March 8-14 and no bath was documented for the week of March 15-21. The flowsheet for resident #7 indicated that only one bath was documented for the weeks of March 1-7, March 8-14, March 15-21 and March 22-28, 2012. The DOC confirmed that baths were not always being documented twice/week.

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that documentation of is completed, to be implemented voluntarily.



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Homes Act, 2007

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Rapport d'inspection
prévus le Loi de 2007 les
foyers de soins de longue

Issued on this 25th day of June, 2012

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Carol Katz, RD.