



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
révisé le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date of inspection/Date de l'inspection January 12, 2011	Inspection No/ d'inspection 2011-145-2628-12Jan104213	Type of Inspection/Genre d'inspection Critical Incident L-01865
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Licensee/Titulaire
Vigour Limited Partnership on behalf of Vigour General Partner Inc. 302 Town Centre Blvd. Suite 200 Toronto ON L3R0E8

Long-Term Care Home/Foyer de soins de longue durée
Leisureworld Caregiving Centre-Oxford 263 Wonham St.S. Ingersoll, ON N5C 3P6

Name of Inspector/Nom de l'inspecteur(s)
Karin Mussart, #145

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a Critical Incident inspection related to hot water.

During the course of the inspection, the inspector spoke with the administrator.

During the course of the inspection, the inspector reviewed policy and procedures related to dealing with loss of hot water and maintenance of hot water systems; recorded temperatures; reviewed temperature log.

The following Inspection Protocols were used in part or in whole during this inspection: Accommodation Services- Maintenance.

Findings of Non-Compliance were found during this inspection. The following action was taken:
1 WN

NON- COMPLIANCE / (Non-respectés)



Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with O. Reg. 79/10, s.90(2) (g)

The licensee shall ensure that procedures are developed and implemented to ensure that (g) the temperature of the water serving all bathtubs, showers, and hand basins used by residents does not exceed 49 degrees Celsius, and is controlled by a device, inaccessible to residents, that regulates the temperature;

Findings:

1. Home is currently replacing malfunctioning mixing valve. Water temps noted today at 10 am of 40 deg. C. Too low to provide baths. Mixing valve currently inoperable.

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.

Title: Date:

Date of Report: February 7, 2011