

Inspection Report under  
the Long-Term Care  
Homes Act, 2007

Rapport d'inspection prévue  
sous la Loi de 2007 sur les foyers  
de soins de longue durée

Long-Term Care Homes Division  
Long-Term Care Inspections Branch

Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée

London Service Area Office  
130 Dufferin Avenue 4th floor  
LONDON ON N6A 5R2  
Telephone: (519) 873-1200  
Facsimile: (519) 873-1300

Bureau régional de services de  
London  
130, avenue Dufferin 4ème étage  
LONDON ON N6A 5R2  
Téléphone: (519) 873-1200  
Télécopieur: (519) 873-1300

**Public Copy/Copie du public**

---

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Jul 25, 2019	2019_605213_0025	006064-19, 006065- 19, 012621-19	Critical Incident System

---

**Licensee/Titulaire de permis**

Vigour Limited Partnership on behalf of Vigour General Partner Inc.  
302 Town Centre Blvd Suite 300 MARKHAM ON L3R 0E8

---

**Long-Term Care Home/Foyer de soins de longue durée**

Secord Trails Care Community  
263 Wonham Street South INGERSOLL ON N5C 3P6

---

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

RHONDA KUKOLY (213), AMBERLY COWPERTHWAITTE (435)

---

**Inspection Summary/Résumé de l'inspection**

---

The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): July 22, 23, 24, 2019

The following intakes were completed during this inspection:

Log #006064-19 a follow up to Compliance Order #002 issued March 13, 2019 in inspection #2019\_605213\_0009, with a compliance date of June 28, 2019, related to skin and wound.

Log #006065-19 a follow up to Compliance Order #001 issued March 13, 2019 in inspection #2019\_605213\_0009, with a compliance date of June 28, 2019, related to infection prevention and control.

Log #012621-19, Critical Incident #2964-000018-19, related to an outbreak.

During the course of the inspection, the inspector(s) spoke with the Executive Director, the Director of Care, the RAI Coordinator, the Sienna Clinical Care Partner, the Director of Programs and Admissions, the Environmental Services and Dietary Manager, Registered Nurses, Registered Practical Nurses, Personal Support Workers, Housekeeping Staff and residents.

The Inspectors also made observations and reviewed health records, policies and procedures, evaluations, training records, meeting minutes and other relevant documentation.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control

Skin and Wound Care

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

**The following previously issued Order(s) were found to be in compliance at the time of this inspection:**

**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:**

<b>REQUIREMENT/ EXIGENCE</b>	<b>TYPE OF ACTION/ GENRE DE MESURE</b>	<b>INSPECTION # / DE L'INSPECTION</b>	<b>NO NO DE L'INSPECTEUR</b>
O.Reg 79/10 s. 229.	CO #001	2019_605213_0009	213
O.Reg 79/10 s. 50. (2)	CO #002	2019_605213_0009	435

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 25th day of July, 2019**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**