



# Inspection Report under the *Long-Term Care Homes Act, 2007*

# Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*

## Ministry of Health and Long-Term Care

Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

## Ministère de la Santé et des Soins de longue durée

Division de la responsabilisation et de la performance du  
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Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection	
November 15, 2010	2010_191_2628_15Nov093248	Follow-Up	L-01744
<b>Licensee/Titulaire</b> Vigour Limited Partnership (On behalf of Vigour General Partner Inc.) 302 Town Centre Blvd., Suite #200, Markham ON L3R 0E8			
<b>Long-Term Care Home/Foyer de soins de longue durée</b> Leisureworld Caregiving Centres – Oxford, 263 Wonham Street South, Ingersoll, ON N5C 3P6			
<b>Name of Inspector(s)/Nom de l'inspecteur(s)</b> Kim White #191			
<b>Inspection Summary/Sommaire d'inspection</b>			
The purpose of this inspection was to conduct a follow-up related to Nursing non-compliances issued in 2010, up to the end of July 2010.			
During the course of the inspection, the inspector spoke with: the Administrator, Registered Nurse, Registered Practical Nurse, Personal Support Worker and Ward Clerk.			
During the course of the inspection, the inspector: Reviewed policy and procedures specific to Resident Rights, Incident Reporting, and Restraint management. Reviewed resident documentation both electronic and hard copy. Reviewed minutes of committee meetings and action planning resulting from minutes. Observed completion of breakfast, and setup and delivery of lunch in two dining areas. Observed care provided to residents in wheelchair restraints.			
The following Inspection Protocols were used in part or in whole during this inspection: None.			
Corrected Non-Compliance is listed in the section titled Corrected Non-Compliance.			



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**NON- COMPLIANCE / (Non-respectés)**

**Definitions/Définitions**

WN – Written Notifications/Avis écrit

VPC – Voluntary Plan of Correction/Plan de redressement volontaire

DR – Director Referral/Référencement envoyé

CO – Compliance Order/Ordre de conformité

WAO – Work and Activity Order/Ordre: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

**CORRECTED NON-COMPLIANCE  
Non-respects à Corrigé**

REQUIREMENT EXIGENCE	TYPE OF ACTION/ORDER	ACTION/ ORDER #	INSPECTION REPORT #	INSPECTOR ID #
M1.18, LTC Homes Program Manual				
M3.19, LTC Homes Program Manual, now found in O.Reg. 79/10, s.229(2)(b)				
B1.6, LTC Home Program Manual				
LTCHA, 2007, S.O., c.8, s.3(1)4	WN/VPC	1	2010_105_2628_28Jul061434	#105
O'Reg 79/10, s110(2)4	WN/VPC	2	2010_105_2628_28Jul061434	#105
O'Reg 79/10, s73(1)11	WN/VPC	3	2010_105_2628_28Jul061434	#105



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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.  
Title:	Date:  Date of Report: (if different from date(s) of inspection). November 23, 2010