

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

## Public Report

**Report Issue Date:** November 18, 2025

**Inspection Number:** 2025-1137-0006

**Inspection Type:**  
Complaint

**Licensee:** Vigour Limited Partnership on behalf of Vigour General Partner Inc.

**Long Term Care Home and City:** Secord Trails Community, Ingersoll

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 7, 12, 2025

The following intake(s) were inspected:

Intake: #00160293, Complaint related to resident care concerns.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services  
Prevention of Abuse and Neglect  
Responsive Behaviours

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.