

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

**Original Public Report**

<b>Report Issue Date:</b> November 22, 2023	
<b>Inspection Number:</b> 2023-1029-0003	
<b>Inspection Type:</b> Critical Incident	
<b>Licensee:</b> CVH (No. 2) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)	
<b>Long Term Care Home and City:</b> Parkview Manor Health Care Centre, Chesley	
<b>Lead Inspector</b> Alicia Campbell (741126)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b>	

**INSPECTION SUMMARY**

<p>The inspection occurred onsite on the following date(s): November 16-17, 20-21, 2023</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> <li>• Intake #00095101 - related to a COVID-19 outbreak.</li> <li>• Intake #00097206 - related to an unexpected death of a resident.</li> </ul>
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The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Infection Prevention and Control

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## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Security of drug supply

**NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.**

Non-compliance with: O. Reg. 246/22, s. 139 1.

The licensee has failed to ensure that all areas where drugs were stored were kept locked at all times when not in use.

#### **Rationale and Summary**

A medication fridge in the long-term care home was found unlocked.

The Executive Director stated that the medication fridge should be locked. A Registered Practical Nurse (RPN) told the Inspector that they had been in the fridge about an hour before it had been found open, indicating that the fridge had been unlocked for at least one hour.

Failure to ensure the medication fridge remained locked when not in use put the security of the drug supply contained inside at risk.

**Sources:** observations; conversations with staff.

[741126]