

## Inspection Report Under the Fixing Long-Term Care Act, 2021

#### Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

#### **Hamilton District**

119 King Street West, 11th Floor Hamilton, ON, L8P 4Y7 Telephone: (800) 461-7137

### Public Report

Report Issue Date: January 17, 2025

Inspection Number: 2025-1199-0001

Inspection Type:

Critical Incident

**Licensee:** The Parkview Health Care Partnership on behalf of 593405 Ontario Limited as General Partner

Long Term Care Home and City: Parkview Nursing Centre, Hamilton

### **INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): January 14-17, 2025.

The following intake(s) were inspected:

• Intake: #00126010 - Critical Incident (CI): 2700-000007-24 -Infectious disease outbreak.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

## **INSPECTION RESULTS**

### WRITTEN NOTIFICATION: Infection prevention and control program

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.



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### Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)

Infection prevention and control program s. 102 (2) The licensee shall implement, (b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

The licensee has failed to ensure that the Infection Prevention and Control (IPAC) Standard for Long-Term Care Homes issued by the Director was complied with.

In accordance with Additional Requirement 10.4 (h) under the IPAC Standard for Long-Term Care Homes (April 2022, revised September 2023), the Licensee has failed to ensure that the hand hygiene program for residents included assistance to perform hand hygiene for a resident on a specified date in January 2025.

Sources: Observations of a resident and interview with a staff.



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