

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District
119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: March 25, 2026
Inspection Number: 2026-1199-0002
Inspection Type: Critical Incident
Licensee: The Parkview Health Care Partnership on behalf of 593405 Ontario Limited as General Partner
Long Term Care Home and City: Parkview Nursing Centre, Hamilton

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 23-25, 2026

The following intake(s) were inspected:

- Intake: #00167326 - related to falls prevention and management.

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Staff and others to be kept aware

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (8)

Plan of care

s. 6 (8) The licensee shall ensure that the staff and others who provide direct care to a resident are kept aware of the contents of the resident's plan of care and have convenient and immediate access to it.

Several progress notes written on specified dates in January 2026 indicated a resident required specific falls prevention interventions and their care plan did not indicate these

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interventions until a specified date in March 2026. The home's management acknowledged that the direct care staff did not have access to the resident's progress notes.

Sources: Resident clinical records, Falls Management Program, and interviews with staff.