

Ministry of Long-Term CareLong-Term Care Operations Division
Long-Term Care Inspections Branch**Central West District**609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901**Public Report****Report Issue Date:** May 14, 2025**Inspection Number:** 2025-1435-0003**Inspection Type:**

Follow up

Licensee: Parkwood Mennonite Home Inc.**Long Term Care Home and City:** Parkwood Mennonite Home, Waterloo**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): May 13-14, 2025

The following intake(s) were inspected:

- Intake: #00143839 - Follow-up #: 1 - CO #001, FLTCA, 2021 - s. 51 (9) related to authorization to a home, CDD April 25, 2025

Previously Issued Compliance Order(s)The following previously issued Compliance Order(s) were found **NOT** to be in compliance:

Order #001 from Inspection #2025-1435-0002 related to FLTCA, 2021, s. 51 (9)

The following **Inspection Protocols** were used during this inspection:

Admission, Absences and Discharge

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Licensee must comply

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 104 (4)

Conditions of licence

s. 104 (4) Every licensee shall comply with the conditions to which the licence is subject.

The licensee failed to comply with an order under the Act.

A compliance order issued under FLTCA, s. 51 (9) related to written notice if licensee withholds approval was issued to the home on March 31, 2025. The home was ordered to provide an applicant and the appropriate placement coordinator a notice with respect to withholding the applicant's admission that was in accordance with s. 51 (9) of the FLTCA.

The notice for withholding admission was sent to the applicant and the appropriate placement coordinator. The notice did not provide a detailed explanation of the supporting facts as it related to both the home and the applicant's condition and care requirements, nor did it provide an explanation of how the supporting facts justified the home's decision to withhold approval.

Sources: Refusal letter, Interview with staff

An Administrative Monetary Penalty (AMP) is being issued on this written notification AMP #001

NOTICE OF ADMINISTRATIVE MONETARY PENALTY (AMP)

The Licensee has failed to comply with FLTCA, 2021

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Notice of Administrative Monetary Penalty AMP #001

Related to Written Notification NC #001

Pursuant to section 158 of the Fixing Long-Term Care Act, 2021, the licensee is required to pay an administrative penalty of \$1100.00, to be paid within 30 days from the date of the invoice.

In accordance with s. 349 (6) and (7) of O. Reg. 246/22, this administrative penalty is being issued for the licensee's failure to comply with an order under s. 155 of the Act.

Compliance History:

March 31, 2025 for FLTCA, s. 51 (9)

This is the first AMP that has been issued to the licensee for failing to comply with this requirement.

Invoice with payment information will be provided under a separate mailing after service of this notice.

Licensees must not pay an AMP from a resident-care funding envelope provided by the Ministry [i.e., Nursing and Personal Care (NPC); Program and Support Services (PSS); and Raw Food (RF)]. By submitting a payment to the Minister of Finance, the licensee is attesting to using funds outside a resident-care funding envelope to pay the AMP.