

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: July 31, 2025

Inspection Number: 2025-1573-0003

Inspection Type:

Complaint
Critical Incident

Licensee: The Regional Municipality of Peel

Long Term Care Home and City: Peel Manor, Brampton

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 24-25 and 28-31, 2025

The following intake(s) were inspected:

- Intake: #00146400 related to falls prevention and management
- Intake: #00148998 related to a disease outbreak
- Intake: #00149628 / Complaint related to pain and falls prevention and management
- Intake: #00152121 related to falls prevention and management

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Pain Management
Falls Prevention and Management

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Infection Prevention and Control Program

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (9) (a)

Infection prevention and control program

s. 102 (9) The licensee shall ensure that on every shift,

(a) symptoms indicating the presence of infection in residents are monitored in accordance with any standard or protocol issued by the Director under subsection (2); and

The licensee has failed to ensure that residents with symptoms that indicated the presence of infection were monitored every shift while the unit was in a disease outbreak.

Sources: Critical Incident report, Resident assessments, IPAC Standard for Long-Term Care Homes, and interview with the IPAC Lead.