

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District
130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: April 13, 2023	
Inspection Number: 2023-1124-0002	
Inspection Type: Complaint Critical Incident System	
Licensee: peopleCare Communities Inc.	
Long Term Care Home and City: peopleCare Tavistock, Tavistock	
Lead Inspector Melanie Northey (563)	Inspector Digital Signature
Additional Inspector(s) Ali Nasser (523)	

INSPECTION SUMMARY

<p>The inspection occurred onsite on the following date(s): April 5, 2023</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> Intake: #00022589 / Critical Incident (CI) #2614-000002-23 related to fall prevention. Intake: #00015585 / Complaint IL-08125-LO related to insufficient staffing and care concerns. <p>The following intake(s) were completed:</p> <ul style="list-style-type: none"> Intake: #00007678 / CI #2614-000008-22 related to fall prevention. Intake: #00007729 / CI #2614-000010-22 related to fall prevention.
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The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Infection Prevention and Control
- Falls Prevention and Management



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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