

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: December 19, 2024

Inspection Number: 2024-1124-0004

Inspection Type:

Complaint
Critical Incident

Licensee: peopleCare Communities Inc.

Long Term Care Home and City: peopleCare Tavistock, Tavistock

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 12, 16, 18, 19, 2024

The following intake(s) were inspected:

- Intake #00132685 a complaint regarding care of two residents
- Intake #00133357/ Critical Incident System #2614-000012-24 related to Falls Prevention and Management.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control
Falls Prevention and Management

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.