

Inspection Report under  
the Long-Term Care  
Homes Act, 2007

Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Division des opérations relatives aux  
soins de longue durée  
Inspection de soins de longue durée

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**Public Copy/Copie du rapport public**

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Jun 22, 2021	2021_683126_0007	003552-21, 004703-21	Complaint

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**Licensee/Titulaire de permis**

City of Ottawa

Community and Social Services, Long Term Care Branch 200 Island Lodge Road Ottawa  
ON K1N 5M2

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**Long-Term Care Home/Foyer de soins de longue durée**

Peter D. Clark Centre

9 Meridian Place Ottawa ON K2G 6P8

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

LINDA HARKINS (126)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): April 26, 27, 28, 29, 30, May 4 and 7, 2021**

**During this inspection the following logs were inspected:**

**log #003552-21 related to infection control**

**log #004703-21 related to medication**

**During the course of the inspection, the inspector(s) spoke with the Administrator, the Acting Program Manager of Resident Care (Registered Nursing Staff), the Acting Program Manager of Personal Care (Unregulated Health Professional), the Hospitality Manager, the Pharmacist, several Registered Nurses (RNs), several Registered Practical Nurses (RPNs), several Personal Support Workers (PSWs), residents and a family member.**

**During the course of this inspection, several residents health care records, Medication Incident reports and a Pharmacy Incident report were reviewed. Infection Practices and Control observations were completed during this inspection. The Inspector observed resident care, observed staff and resident interactions.**

**The following Inspection Protocols were used during this inspection:**

**Infection Prevention and Control**

**Medication**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 22nd day of June, 2021**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**