

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: October 9, 2024

Inspection Number: 2024-1604-0004

Inspection Type:
Critical Incident

Licensee: City of Ottawa

Long Term Care Home and City: Peter D. Clark Centre, Ottawa

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 7, 8, and 9, 2024.

The following intake(s) were inspected:

- Intake: #00121947/ Critical Incident System (CIS) M609-000023-24 - an incident that caused an injury to a resident.
- Intake: #00123055/ Critical Incident System (CIS) M609-000026-24 - a medication incident.
- Intake: #00125499/ Critical Incident System (CIS) M609-000031-24 - an alleged incident related to resident to resident physical abuse.

The following Inspection Protocols were used during this inspection:

Medication Management
Infection Prevention and Control
Responsive Behaviours
Falls Prevention and Management

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Administration of drugs

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 140 (2)

Administration of drugs

s. 140 (2) The licensee shall ensure that drugs are administered to residents in accordance with the directions for use specified by the prescriber. O. Reg. 246/22, s. 140 (2).

The licensee has failed to ensure that drugs are administered to residents in accordance with the directions for use specified by the prescriber.

Specifically, a resident's medication was ordered to be held, however, it was not transcribed to the resident's electronic Medication Administration Record (e-MAR). The medication continued to be administered over a period of seven days.

Sources: Review of a resident electronic Medication Administration Record (e-MAR), a resident's physical chart, hospital discharge instructions for the resident, and interviews with a Registered Practical Nurse, a Registered Nurse and a Program Manager.