

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: October 22, 2025

Inspection Number: 2025-1604-0004

Inspection Type:

Critical Incident

Licensee: City of Ottawa

Long Term Care Home and City: Peter D. Clark Centre, Ottawa

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 20, 21, 22, 2025

The following intake(s) were inspected:

Intake: #00158055/ CI: #M609-000033-25 related to a fall of a resident resulting in injury.

Intake: #00158227/ CI: #M609-000035-25 related to a respiratory outbreak.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Falls Prevention and Management

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Plan of Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (7)

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

The licensee has failed to ensure that the care set out in the plan of care for a resident was provided to the resident as specified in the plan. Specifically, after the resident sustained a fall resulting in injury, their care plan was updated to include fall prevention interventions. This care was not provided to the resident on multiple days during the months of September and October 2025.

Sources: Resident's plan of care and interviews with staff.